

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: November 4, 2022	Name of Inspector: Julie Hebert
Inspection Type: Mandatory Reporting Inspection	
Licensee: 488491 Ontario Inc. / 355 Broadway Avenue, Orangeville, ON L9W 3Y3 (the "Licensee")	
Retirement Home: Avalon Retirement Lodge / 355 Broadway Avenue, Orangeville, ON L9W 3Y3 (the "home")	
Licence Number: T0159	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>23. (1) Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,</p> <p style="padding-left: 40px;">(c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home;</p>
<p>Inspection Finding</p> <p>An incident of resident-to-resident emotional abuse was reported to the RHRA by the home. An inspector attended the home in response to the incident; interviewing residents, staff, and reviewing documentation related to the incident. The inspector found that although the home began an immediate investigation into the incident, they had not completed heightened monitoring of the subject resident following the occurrence of responsive behaviours. In addition, there had been previous unrelated instances of this resident eloping from the home and heightened monitoring had not occurred following each of these instances. The home failed to fully implement a behaviour monitoring strategy in relation to a resident with responsive behaviour.</p>
<p>Outcome</p> <p>The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the “RHRA”) and the home’s Residents’ Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar’s copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector <i>Julie Hebert</i>	Date November 22, 2022
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